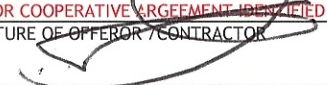


GOVERNMENT OF THE DISTRICT OF COLUMBIA TASK ORDER/DELIVERY ORDER FOR SERVICES OFFEROR TO COMPLETE BLOCKS 18 & 29				1. REQUISITION NUMBER		PAGE 1 of 4	
2. TASK ORDER AGREEMENT NO. CW85813		3. Award/Effective Date See Block 30c.		4. CONTRACT NUMBER VA-190822-Dell		5. SOLICITATION NUMBER Doc527417	
7. FOR SOLICITATION INFORMATION CONTACT Email: Mustafa.kakar1@dc.gov		A. NAME Mustafa Kakar		B. TELEPHONE (No Collect Calls) 202-724-2017		6. SOLICITATION ISSUE DATE 9/14/2020 8. OFFER DUE DATE: 9/18/2020	
9. ISSUED BY Office of Contracting and Procurement Information Technology Group 441 4TH Street, N.W., Suite 330 South Washington, D.C. 20001				10. THIS ACQUISITION IS <input type="checkbox"/> UNRESTRICTED <input type="checkbox"/> SET ASIDE %FOR <input type="checkbox"/> SMALL BUSINESS <input type="checkbox"/> SMALL DISADV. BUS. <input type="checkbox"/> DCSS <input checked="" type="checkbox"/> Cooperative Agreement SIC: SIZE STANDARD:		11. DELIVERY FOR FOB DESTINATION UNLESS BLOCK IS MARKED <input checked="" type="checkbox"/> N/A <input type="checkbox"/> 13. RESERVED 14. METHOD OF SOLICITATION <input checked="" type="checkbox"/> RFTOP <input type="checkbox"/> RFQ <input type="checkbox"/> IFB <input type="checkbox"/> RFP <input type="checkbox"/> 2-STEP	
5. CONTRACTOR / OFFEROR Dell Marketing LP One Dell Way Round Rock Texas, 78682				16. PAYMENT WILL BE MADE BY CODE Office of the Chief Technology Officer/ Accounts Payable 200 I Street, S.E., Washington, D.C. 20003			
15A DUNS NO. 15B TAX ID NO.				18. ADMINISTERED BY Office of the Chief Technology Officer 200 I Street, S.E., 5th Floor Washington, D.C. 20003			
17. DELIVER TO Office of the Chief Technology Officer 200 I Street, S.E., 5th Floor Washington, D.C. 20003				18B. SUBMIT INVOICES TO ADDRESS SHOWN IN BLOCK 16 UNLESS BLOCK BELOW IS CHECKED <input type="checkbox"/> SEE ADDENDUM			
18A. CHECK IF REMITTANCE IS DIFFERENT AND PUT SUCH ADDRESS IN OFFER <input type="checkbox"/>				26. TOAL AWARD (FOR GOVT. USE ONLY) \$956,376.05			
19 ITEM NO.		20 SCHEDULE OF SUPPLIES/SERVICES		21 QUANTITY		22 UNIT	
				23 UNIT PRICE		24 AMOUNT	
0001		Enterprise Hardware Support Renewal (See Price Schedule, Attachment B for detail)		1		Lot	
						\$956,376.05	
25. ACCOUNTING AND APPROPRIATION DATA PURCHASE ORDER NO.				28. THE FOLLOWING DOCUMENTS ARE INCORPORATED BY REFERENCE INTO THIS TASK ORDER IN THE FOLLOWING PRIORITY: (1) CONTRACTOR'S Technical proposal THIS ORDER IS ISSUED SUBJECT TO THE TERMS AND CONDITIONS OF THE DC SUPPLY SCHEDULE CONTRACT, FEDERAL SUPPLY SCHEDULE CONTRACT OR COOPERATIVE ARGEEMENT IDENTIFIED IN BLOCK 4.			
27. CONTRACTOR IS REQUIRED TO SIGN THIS DOCUMENT AND RETURN ONE COPY TO THE ISSUING OFFICE. CONTRACTOR AGREES TO FURNISH AND DELIVER ALL ITEMS SET FORTH OR OTHERWISE IDENTIFIED ABOVE AND ON ANY ADDITIONAL PAGES SUBJECT TO THE TERMS AND CONDITIONS SPECIFIED HEREIN. THIS ORDER IS ISSUED SUBJECT TO THE TERMS AND CONDITIONS OF THE DC SUPPLY SCHEDULE CONTRACT, FEDERAL SUPPLY SCHEDULE CONTRACT OR COOPERATIVE ARGEEMENT IDENTIFIED IN BLOCK 4.				30A. DISTRICT OF COLUMBIA (SIGNATURE OF CONTRACTING OFFICER)			
29A. SIGNATURE OF OFFEROR/CONTRACTOR 				30B. NAME OF CONTRACTING OFFICER (TYPE OR PRINT) Chris Yi Contracting Officer			
29B. NAME AND TITLE OF SIGNER (TYPE OR PRINT) Cynthia B. Radel Contract Program Manager				29C. DATE SIGNED 09/23/2020		30C. DATE SIGNED	

1. SERVICES REQUIRED

The District of Columbia Government, Office of the Chief Technology Officer, Enterprise Cloud and Infrastructure Services (ECIS), engages with Dell Marketing LP to renew the enterprise hardware support service. The support renewal will cover the existing Dell branded hardware that is already in production. This includes the Dell servers, Dell Compellent SAN Fabric (Storage arrays, Storage Disk arrays (DAE's), Enterprise Class Brocade Switches and tape libraries.

2. CONTRACT NUMBER

VA-190822-Dell

3. TASK ORDER NUMBER

CW85813

4. Term of Contract

The term of the contract shall be from the date of award for one year.

5. Reserved

6. PAYMENT

- a) The District will make payments to the Contractor, upon the submission of proper invoices, at the prices stipulated in this contract, for supplies delivered and accepted or services performed and accepted, less any discounts, allowances or adjustments provided for in this contract.
- b) The District will pay the Contractor on or before the 30th day after receiving a proper invoice from the Contractor.

7. INVOICE SUBMITTAL

- a) The Contractor shall submit payment requests in electronic format through the DC Vendor Portal www.vendorportal.dc.gov by selecting the applicable purchase order number which is listed on the Contractor's profile.
- b) To constitute a proper invoice, the Contractor shall attach to all payment requests the invoice and all supporting documentation or information.
- c) The Contractor shall submit proper invoices monthly or as otherwise specified in Section 7.

8. CONTRACTING OFFICER (CO)

Contracts will be entered into and signed on behalf of the District only by contracting officers. The contact information for the Contracting Officer is:

Chris Yi
Office of Contracting and Procurement
200 I Street, SE Fifth Floor
Washington, DC 20003
Telephone: 202-724.5069
E-mail: chris.yi@dc.gov

9. AUTHORIZED CHANGES BY THE CONTRACTING OFFICER

- 9.1.** The CO is the only person authorized to approve changes in any of the requirements of this contract.
- 9.2** The Contractor shall not comply with any order, directive or request that changes or modifies the requirements of this contract, unless issued in writing and signed by the CO.
- 9.3** In the event the Contractor effects any change at the instruction or request of any person other than the CO, the change will be considered to have been made without authority and no adjustment will be made in the contract price to cover any cost increase incurred as a result thereof.

10. Contract Administrator (CA)

The CA is responsible for general administration of the contract and advising the CO as the Contractor's compliance or noncompliance with the contract. The CA has the responsibility of ensuring the work conforms to the requirements of the contract and such other responsibilities and authorities as may be specified in the contract. These include:

- 10.1** Keeping the CO fully informed of any technical or contractual difficulties encountered during the performance period and advising the CO of any potential problem areas under the contract;
- 10.2** Coordinating site entry for Contractor personnel, if applicable;
- 10.3** Reviewing invoices for completed work and recommending approval by the CO if the Contractor's prices and costs are consistent with the contractual amounts and progress is satisfactory and commensurate with the rate of expenditure;
- 10.4** Reviewing and approving invoices for deliverables to ensure receipt of goods and services. This includes the timely processing of invoices and vouchers in accordance with the District's payment provisions; and
- 10.5** Maintaining a file that includes all contract correspondence, modifications, records of inspections (site, data, equipment) and invoice or vouchers.

10.6 The address and telephone number of the CA is:

Ortiz Troy Evans
ECIS, Director
Office of The Chief Technology Officer
2001 Street, SE, Washington DC
Evans.troy@dc.gov

10.7 The CA shall NOT have the authority to:

- a) Award, agree to, or sign any contract, delivery order or task order. Only the CO shall make contractual agreements, commitments or modifications;
- b) Grant deviations from or waive any of the terms and conditions of the contract;
- c) Increase the dollar limit of the contract or authorize work beyond the dollar limit of the contract,
- d) Authorize the expenditure of funds by the Contractor;
- e) Change the period of performance; or
- f) Authorize the use of District property, except as specified under the contract.

10.8 The Contractor will be fully responsible for any changes not authorized in advance, in writing, by the Contracting Officer.

11. Attachments

Attachment A – Statement of Work

Attachment B – Price Schedule

Attachment C – Certificate of Insurance

ATTACHMENT A SOW

A.1 SCOPE:

The District of Columbia Government, Office of the Chief Technology Officer, Enterprise Cloud and Infrastructure Services (ECIS), has a requirement to renew the enterprise hardware support service. The support renewal will cover the existing Dell branded hardware that is already in production. This includes the Dell servers, Dell Compellent SAN Fabric (Storage arrays, Storage Disk arrays (DAE's), Enterprise Class Brocade Switches and tape libraries. These enterprise infrastructure equipment host and support the District's critical data, applications and services in the OCTO Data Centers.

A.2 APPLICABLE DOCUMENTS

The following documents are applicable to this procurement and are hereby incorporated by this reference:

N/A

A.3 DEFINITIONS

These terms when used in this Task Order have the following meanings:

- **Load Balancer** - A load balancer is a piece of hardware (or virtual hardware) that acts like a reverse proxy to distribute network and/or application traffic across different servers.
- **SAN**- A storage area network (SAN) is a network which provides access to consolidated, block level data storage. SANs are primarily used to enhance storage devices, such as disk arrays, tape libraries, etc. accessible to servers so that the devices appear to the operating system as locally attached devices.
- **SAN Fabric** – The hardware that connects workstations and servers to storage devices in a SAN is referred to as a "fabric." The SAN fabric enables any-server-to-any-storage device connectivity using Fiber Channel switching technology
- **Brocade Switch** - A SAN switch is often a Fiber Channel (FC) switch, which is compatible with the Fiber Channel protocol. The FC switch checks the data packet header, determines the computing devices of origin and destination, and sends the packet to the intended storage system. The OCTO standard SAN Switch is manufactured by Brocade
- **Virtual** – nontangible (cannot be touched) equipment that can be located in the OCTO Internal Cloud or external cloud environment
- **Physical Server** – Equipment (Servers) that can be physically located within a Data Center
- **Server** - server is a computer program or a device that provides functionality for other programs or devices, called "clients". This architecture is called the client-server model, and a single overall computation is distributed across multiple processes or devices.
- **Tape Library**: The Power Vault ML6000 EM is a 9U expansion module that provides the ability to add up to 4 tape drives and 92 cartridges per module to any of the ML60x0 CM units.

A.4 BACKGROUND

N/A

A.5 REQUIREMENTS

A.5.1 The Contractor shall provide renewal support for the followings:

Item No.	Product No.	Description	Quantity
1	Dell Compellent Controllers	Dell Compellent Controllers - SC9000	14
		Dell Compellent Controllers - SC8000	4
		Dell Compellent Controllers - SC3020	1
2	Dell Compellent Enclosures	Dell Compellent Enclosures - SC200	83
		Dell Compellent Enclosures - SC220	56
		Dell Compellent Enclosures - SC400	19
		Dell Compellent Enclosures - SC420	17
3	Brocade Switches	Brocade Switches - 6510	16
		Brocade Switches - G620	4
		Brocade 300 Upgrades and Extensions	2
4	Dell PowerVault	Dell PowerVault Tape Library - ML6030	1
		Dell PowerVault ML6000	1
5	Dell PowerEdge Servers	Dell PowerEdge Servers - R720	17
		Dell PowerEdge Servers - R430	10
		Dell PowerEdge Servers - R440	10
		Dell PowerEdge Servers - R630	2
		Dell PowerEdge Servers - R720XD	4
		Dell PowerEdge Servers - R730	135
		Dell PowerEdge Servers - R730XD	23
		Dell PowerEdge Servers - R740	36
		Dell PowerEdge Servers - R740XD	17
		Dell PowerEdge Servers - R920	1
		Dell PowerEdge Servers - R930	1

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A.5.2 The Contractor shall provide Four (4) hour onsite hardware replacement support-Gold

A.5.3 The Contractor shall provide 24X7 customer support-Gold

A.5.4 Some hardware components are EOL/EOS (End of Life / End of support) prior to the end of FY21. Co-termed dates and prices are reflected.

A.5.5 The program requires a support renewal of ECIS Enterprise Hardware that resides within the OCTO Enterprise Data Centers.

A.5.6 The Office of the Chief Technology Officer will not accept any re-furbished hardware for original hardware purchases. No substitution of hardware manufacturer, model, internal component or type will be accepted.

ATTACHMENT B PRICE SCHEDULE:

B.1 The District of Columbia Government, Office of the Chief Technology Officer, Enterprise Cloud and Infrastructure Services (ECIS), engages with Dell Marketing LP to renew the enterprise hardware support service. The support renewal will cover the existing Dell branded hardware that is already in production. This includes the Dell servers, Dell Compellent SAN Fabric (Storage arrays, Storage Disk arrays (DAE's), Enterprise Class Brocade Switches and tape libraries

B.2 The District contemplates award of firm fixed price contract.

B.3 PRICE SCHEDULE:

B.3.1 Base Year- From date of Award for One (1) Year

Contract Line Item Number (CLIN)	Item Description	Quantity	Total Price
0001	Enterprise Hardware Support Renewal	1 Lot	\$ 956,376.05

A. GENERAL REQUIREMENTS:

The Contractor at its sole expense shall procure and maintain, during the entire period of performance under this contract, the types of insurance specified below. The Contractor shall have its insurance broker or insurance company submit a Certificate of Insurance to the CO giving evidence of the required coverage prior to commencing performance under this contract. In no event shall any work be performed until the required Certificates of Insurance signed by an authorized representative of the insurer(s) have been provided to, and accepted by, the CO. All insurance shall be written with financially responsible companies authorized to do business in the District of Columbia or in the jurisdiction where the work is to be performed and have an A.M. Best Company rating of A- / VII or higher. The Contractor shall require all of its subcontractors to carry the same insurance required herein.

All required policies shall contain a waiver of subrogation provision in favor of the Government of the District of Columbia.

The Government of the District of Columbia shall be included in all policies required hereunder to be maintained by the Contractor and its subcontractors (except for workers' compensation and professional liability insurance) as an additional insureds for claims against The Government of the District of Columbia relating to this contract, with the understanding that any affirmative obligation imposed upon the insured Contractor or its subcontractors (including without limitation the liability to pay premiums) shall be the sole obligation of the Contractor or its subcontractors, and not the additional insured. The additional insured status under the Contractor's and its subcontractors' Commercial General Liability insurance policies shall be effected using the ISO Additional Insured Endorsement form CG 20 10 11 85 (or CG 20 10 07 04 and CG 20 37 07 04) or such other endorsement or combination of endorsements providing coverage at least as broad and approved by the CO in writing. All of the Contractor's and its subcontractors' liability policies (except for workers' compensation and professional liability insurance) shall be endorsed using ISO form CG 20 01 04 13 or its equivalent so as to indicate that such policies provide primary coverage (without any right of contribution by any other insurance, reinsurance or self-insurance, including any deductible or retention, maintained by an Additional Insured) for all claims against the additional insured arising out of the performance of this Statement of Work by the Contractor or its subcontractors, or anyone for whom the Contractor or its subcontractors may be liable. These policies shall include a separation of insureds clause applicable to the additional insured.

If the Contractor and/or its subcontractors maintain broader coverage and/or higher limits than the minimums shown below, the District requires and shall be entitled to the broader coverage and/or the higher limits maintained by the Grantee and subcontractors.

1. Commercial General Liability Insurance ("CGL") - The Contractor shall provide evidence satisfactory to the CO with respect to the services performed that it carries a CGL policy, written on an occurrence (not claims-made) basis, on Insurance Services Office, Inc. ("ISO") form CG 00 01 04 13 (or another occurrence-based form with coverage at least as broad and approved by the CO in writing), covering liability for all ongoing and completed operations of the Contractor, including ongoing and completed operations under all subcontracts, and covering claims for bodily injury, including without limitation sickness, disease or death of any persons, injury to or destruction of property, including loss of use resulting therefrom, personal and advertising injury, and including coverage for liability arising out of an Insured Contract (including the tort liability of another assumed in a contract) and acts of terrorism (whether caused

by a foreign or domestic source). Such coverage shall have limits of liability of not less than \$1,000,000 each occurrence, a \$2,000,000 general aggregate (including a per location or per project aggregate limit endorsement, if applicable) limit, a \$1,000,000 personal and advertising injury limit, and a \$2,000,000 products-completed operations aggregate limit.

The vendor should be named as an additional insured on the applicable manufacturer's/distributor's Commercial General Liability policy using Insurance Services Office, Inc. ("ISO") form CG 20 15 04 13 (or another occurrence-based form with coverage at least as broad).

2. Automobile Liability Insurance - The Contractor shall provide evidence satisfactory to the CO of commercial (business) automobile liability insurance written on ISO form CA 00 01 10 13 (or another form with coverage at least as broad and approved by the CO in writing) including coverage for all owned, hired, borrowed and non-owned vehicles and equipment used by the Contractor, with minimum per accident limits equal to the greater of (i) the limits set forth in the Contractor's commercial automobile liability policy or (ii) \$1,000,000 per occurrence combined single limit for bodily injury and property damage.
3. Workers' Compensation Insurance - The Contractor shall provide evidence satisfactory to the CO of Workers' Compensation insurance in accordance with the statutory mandates of the District of Columbia or the jurisdiction in which the contract is performed.

Employer's Liability Insurance - The Contractor shall provide evidence satisfactory to the CO of employer's liability insurance as follows: \$500,000 per accident for injury; \$500,000 per employee for disease; and \$500,000 for policy disease limit.

All insurance required by this paragraph 3 shall include a waiver of subrogation endorsement for the benefit of Government of the District of Columbia.

4. Cyber Liability Insurance - The Contractor shall provide evidence satisfactory to the Contracting Officer of Cyber Liability Insurance, with limits not less than \$2,000,000 per occurrence or claim, \$2,000,000 aggregate. Coverage shall be sufficiently broad to respond to the duties and obligations as is undertaken by Contractor in this agreement and shall include, but not limited to, claims involving infringement of intellectual property, including but not limited to infringement of copyright, trademark, trade dress, invasion of privacy violations, information theft, damage to or destruction of electronic information, release of private information, alteration of electronic information, extortion and network security. The policy shall provide coverage for breach response costs as well as regulatory fines and penalties as well as credit monitoring expenses with limits sufficient to respond to these obligations. This insurance requirement will be considered met if the general liability insurance includes an affirmative cyber endorsement for the required amounts and coverages.
5. Commercial Umbrella or Excess Liability - The Contractor shall provide evidence satisfactory to the CO of commercial umbrella or excess liability insurance with minimum limits equal to the greater of (i) the limits set forth in the Contractor's umbrella or excess liability policy or (ii) \$1,000,000 per occurrence and \$1,000,000 in the annual aggregate, following the form and in excess of all liability policies. All liability coverages must be scheduled under the umbrella and/or excess policy. The insurance required under this paragraph shall be written in a form that annually reinstates all required limits. Coverage shall be primary to any insurance, self-

insurance or reinsurance maintained by the District and the "other insurance" provision must be amended in accordance with this requirement and principles of vertical exhaustion.

PRIMARY AND NONCONTRIBUTORY INSURANCE

The insurance required herein shall be primary to and will not seek contribution from any other insurance, reinsurance or self-insurance including any deductible or retention, maintained by the Government of the District of Columbia.

- B. **DURATION.** The Contractor shall carry all required insurance until all contract work is accepted by the District of Columbia and shall carry listed coverages for ten years for construction projects following final acceptance of the work performed under this contract and two years for non-construction related contracts.
- C. **LIABILITY.** These are the required minimum insurance requirements established by the District of Columbia. **HOWEVER, THE REQUIRED MINIMUM INSURANCE REQUIREMENTS PROVIDED ABOVE WILL NOT IN ANY WAY LIMIT THE CONTRACTOR'S LIABILITY UNDER THIS CONTRACT.**
- D. **CONTRACTOR'S PROPERTY.** Contractor and subcontractors are solely responsible for any loss or damage to their personal property, including but not limited to tools and equipment, scaffolding and temporary structures, rented machinery, or owned and leased equipment. A waiver of subrogation shall apply in favor of the District of Columbia.
- E. **MEASURE OF PAYMENT.** The District shall not make any separate measure or payment for the cost of insurance and bonds. The Contractor shall include all of the costs of insurance and bonds in the contract price.
- F. **NOTIFICATION.** The Contractor shall ensure that all policies provide that the CO shall be given thirty (30) days prior written notice in the event of coverage and / or limit changes or if the policy is canceled prior to the expiration date shown on the certificate. The Contractor shall provide the CO with ten (10) days prior written notice in the event of non-payment of premium. The Contractor will also provide the CO with an updated Certificate of Insurance should its insurance coverages renew during the contract.
- G. **CERTIFICATES OF INSURANCE.** The Contractor shall submit certificates of insurance giving evidence of the required coverage as specified in this section prior to commencing work. Certificates of insurance must reference the corresponding contract number. Evidence of insurance shall be submitted to:

The Government of the District of Columbia

And mailed to the attention of:

Chris Yi/Office of Contract and Procurement

441 4th Street Suite 350S N.W. D.C 20002

202.724.5069

Chris.yi@dc.gov

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The CO may request, and the Contractor shall promptly deliver updated certificates of insurance, endorsements indicating the required coverages, and/or certified copies of the insurance policies. If the insurance initially obtained by the Contractor expires prior to completion of the contract, renewal certificates of insurance and additional insured and other endorsements shall be furnished to the CO prior to the date of expiration of all such initial insurance. For all coverage required to be maintained after completion, an additional certificate of insurance evidencing such coverage shall be submitted to the CO on an annual basis as the coverage is renewed (or replaced).

- H. DISCLOSURE OF INFORMATION. The Contractor agrees that the District may disclose the name and contact information of its insurers to any third party which presents a claim against the District for any damages or claims resulting from or arising out of work performed by the Contractor, its agents, employees, servants or subcontractors in the performance of this contract.
- I. CARRIER RATINGS. All Contractor's and its subcontractors' insurance required in connection with this contract shall be written by insurance companies with an A.M. Best Insurance Guide rating of at least A- VII (or the equivalent by any other rating agency) and licensed in the in the District.